

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

First Named Inventor : Clifford HEATH  
Serial No. : 08/707,622  
Filed : September 5, 1996  
Patent No. : 6,006,034  
Issue Date : December 21, 1999  
Confirmation Number : 3653  
Examiner : Smithers, Matthew  
Title : SYSTEMS AND MEHODS FOR AUTOMATIC  
APPLICATION VERSION UPGRADING AND  
MAINTENANCE  
Attorney Docket No. : FLEX0004

January 14, 2013

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA. 22313-1450

**DEFICIENCY PAYMENT**

Dear Sir:

Applicant submits herewith deficiency payments and the required itemizations (attached as Exhibit A) under 37 CFR § 1.28(c)(1) and (c)(2).

Applicant encloses a total deficiency payment in the amount of \$2,755. The Commissioner is hereby authorized to charge any additional fees due or credit any overpayments to deposit account no. 07-1445 (Order No. FLEX0004).

Respectfully submitted,



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01 FC:1599 2755.00 DA

Michael A. Glenn  
Reg. No. 30,176

Customer No. 22862

Atty. Docket No.: FLEX0004

Serial No.: 08/707,622

**EXHIBIT A**

## Itemization

Type of Fee	Current Fee Amount (Non-Small Entity)	Small Entity Fee Paid and Date of Payment	Deficiency Amount Owed	Total Deficiency Amount Owed
Maintenance Fee 12 <sup>th</sup> year	\$4810	\$2055 05/25/2011	\$2755	
				<b>\$2755</b>